

9.3.6. Responsibility of Feed Clients

Standard

Are feed clients reminded of their responsibility to provide adequate, safe and unobstructed facilities for unloading, and the clear and visible identification of all their storage facilities (silos, bins, etc.)?

This can be in the form of a memo, newsletter and/or part of the customer delivery paperwork. Refer to [Silo Safety Alert](#) advice.

Purpose

Ensuring operators are communicating the appropriate information with feed clients prior to the delivery of bulk or bagged product.

Reason

Feed clients shall be aware of their responsibilities prior to transport drivers arriving on site to prevent any hazards that may compromise the safety and quality of the feed. The safety of the driver during delivery is equally important.

Safe and unobstructed facilities for unloading are important to ensure:

1. Safety of the driver and feed quality.
2. No external sources of contamination in unloading area.
3. Authorised persons operating truck tipping and unloading activities.
4. Biosecurity risks mitigated for mill or surrounding properties.

Clear and visible identification of storage facilities are important to ensure:

1. Correct unloading of feed.
2. No cross-contamination between feeds or unintended mixing.
3. Order of out-loading can be achieved (sequencing).

What is Acceptable?

Operators are responsible for communicating with feed clients their responsibilities. This can be achieved by providing the following information in the form of a memo, newsletter or standard delivery paperwork. On-site inspections may also be required.

[SFMCA Silo Safety Alert](#)

Refers to the safety requirements for unloading into Silo's. Feed clients have a duty of care to provide safe working environments.

[Bulk Feed Farm Pre-Delivery Inspection](#)

Feed clients are to provide access for a pre-delivery inspection. The checklist is intended to provide a list of on-site inspection items. If these conditions are met, transport drivers may unload. However, if conditions are not met, the transport driver must not unload and contact the mill manager.

CONTACT DETAILS

- Owner's name.
- Managers name (if different to owner).
- Other names of relevant contact people for deliveries, could include wife, children where relevant, employees.
- Phone numbers (including after-hours numbers if required) and email for contacts.
- Customer if different to farm owner, e.g. where contract grower is not the customer or share farmer arrangements.

<p>FARM LOCATION AND ACCESS</p> <ul style="list-style-type: none"> • Farm physical address. • Address best suited to GPS navigation system. • GPS Co-ordinates. • Map location and any defining features to assist drivers finding the farm entrance and access to silos. • Preferred access routes to reach farm. • Truck access limitations – road (width and condition), bridges, trees or gate problems and condition. Any weight limits on access roads. • Turning capacity on entry or silo access. • Issues caused by wet weather such as dry weather only delivery requirements, or flood prone. • Any difficult or impeded sections (e.g. tight corners or sharp drops on hills). • Powerlines or overhead gantries. • Photographs of any likely access problem areas.
<p>BIOSECURITY</p> <ul style="list-style-type: none"> • Controls in accessing the farm and silos – locked gates, keys or security codes. • Access after-hours. • Driver movement while on farm. • Truck washing any pre-delivery, post-delivery wheel & arch washing facilities at exit from “high control” sites. • Farm and site hygiene – existing conditions, note any manure sitting around the silo, excessive muddy conditions, or even dead animals. • Presence of weeds and long grass around silos and access driveways to silos. • Photos of any biosecurity concerns.
<p>SITE & SILOS/BINS</p> <ul style="list-style-type: none"> • Farm map – showing silo locations, sheds and roadways. • Silo list and identification, note whether clearly numbered or labelled with this easily visible to delivery drivers. • Silo or bin size and capacity. • Silo or bin inspection condition and fittings – blow pipes (assess no holes, presence of long bolts, tech screws holding cam lock fittings in place, no external patches on the elbows of the silo filler pipe), lids, footings, ladders, lids that are operable from ground level (or driver has working at heights license, if over 2 metres). Any visible signs of the silo or bin not being weather-proof i.e. leaks or corrosion from water damage. • Any possible visual structural integrity issues, e.g. significant rust in support legs or silo sheeting. • Photographs of silos.
<p>DOCUMENTATION AND OTHER DIRECTIONS</p> <ul style="list-style-type: none"> • Delivery documentation and samples – instructions on where to be left. • Who is to be contacted in emergencies – priority list. • Instructions if feed does not fit in silo. • Any other delivery instructions specific to the property.

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